How do I request longer wall-time, higher priority, or larger disk quota?

Category: FAQ

You can make a special request for various job-related changes, such as longer wall-time, higher job priority, or larger disk quotas.

For longer wall-time, call the NAS Control Room at 800-331-8737.

To request higher priority/placement in the job queue, call the NAS Control Room at (800) 331-8737 for immediate assistance.

For a larger disk quota, please send an email to support@nas.nasa.gov with a justification for the quota increase.

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FAQ -> How do I request longer wall-time, higher priority, or larger disk quota?
http://www.nas.nasa.gov/hecc/support/kb/entry/4/?ajax=1